

Hotel information (quick guide)

Front desk

Opening hours front desk

9 am – 5 pm

Check-in

From 3 pm onwards,

Check-out

9 am – 10 am.

Please leave the key at the front desk.

Restaurant / Grotto

Breakfast

7:30 am – 10:30 am at the Panorama Restaurant

Opening hours Panorama Restaurant

Dinner buffet/menu: 6 pm – 8 pm and 8 pm – 10 pm.

(kitchen open until 9 pm)

Opening hours Grotto / Pool-bar

Low season: 12 am – 5 pm

Lunch: 12 am - 2 pm

Happy Hour: starting at 5 pm

High season: 12 am – approx. 10 pm

Lunch: 12 am - 2 pm

Happy Hour: starting at 5 pm

Dinner à la carte: 6 pm – 9 pm

Dinner reservation

Please reserve your table for the evening at the front desk. Half-board guests have their tables reserved automatically.

Take away / Click & Collect

You have the possibility to order food and/or drinks directly with a QR code and collect your order from the restaurant.

Activities

E-Mountain Bike

Several electric MTB „Fully“are ready for you! Advice and prices at the front desk. Please reserve your bike at least 1 hour in advance.

Pool

Heated Pool: during the heating period (spring & fall) we leave the cover closed as much as possible – please let us know when you want to swim – we will open immediately the cover for you!

Cold pool: 8 am – 10 pm

Please read our safety regulations. We ask you to keep an eye on your children at all times, especially when they are playing in or around the swimming pools.

Mini-golf & other activities

8 am – 10 pm.

You can get clubs/balls at the front desk. All other sports equipment is available at the front desk as well, free of charge.

Wi-Fi / TV

CAMPAGNOLA GUEST (no password)

TV channels in English: starting at 200+

Massage / Outdoor sauna

Make your massage appointment at the front desk or directly at the studio – please see separate flyer for offers and prices.

The outdoor sauna can be used during the day for free (1 hour, max. 4 people). After 6pm however we charge CHF 35.00. Please book min. one hour before, to ensure the necessary heating time.

Everything for your baby

On request you can lend the following items: bottle heater, baby pot, bathtub, electric plug protection, diaper changing mat, diaper disposal bin, thermometer, and child backpack carrier.

Only a limited number of items is available.

Telephone / mini-safe

Internal

→ 5 + room number
(e.g.: room 26: 526)

External calls

0, ...

Front desk: 500

(24 hours)

International calls → please contact the front desk. It will be our pleasure to establish a connection.

Direct telephone number to your room

091 785 25 + room number

(e.g.: room 26: 091 785 25 26)

LED Lights

You can switch lights as usual by touching the light switches. In addition, you will find a LED Light system with which you can change your ambiance in the room according to your liking with a remote control or directly from your bedside. You can turn off all the lights at the same time by pushing **ALL + OFF**.

Emergency

Ambulance: 144

Rega: 1414

Fire brigade: 118

Police: 117

Paediatrician: 144

Mini-safe

To set the code:

1. Press red button on the inside of the door (red arrow).
2. Enter your code (3-8 digits + A)
3. Close the door of the safe.
4. Open door with your code + A.

Please leave the door to your mini-safe OPEN when checking out!